

# Choosing and Configuring Printers


OPS-COM for Android supports two printer types; Star Micronics and Zebra Printers. This article explains how to choose and configure these printer types.


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## Selecting a Bluetooth Printer


To begin navigate to the System Settings:


## OperationsCommander [OPS-COM]

 **Device is in Preview Mode**  
Synching with a preview system


 **Search Vehicles**  
Search to start violation process


 **Reprint Violation**  
Reprint a recent violation notice

 **Permit Search**  
Search the database of known permits


 **LPR Scanning**  
LPR scanning with PL8-RDR technology

 **System Settings**  
View and configure system settings

 **Synchronize Data**  
Force data synchronization

 **Replication Status**  
View status of replicated data tables

 **Message Alerts**  
View recent alerts

 **OPS-COM on the Web**  
OperationsCommander on the web

 **Application Logout**

## Access System Settings

Once in System Settings look for the following two items:

- Bluetooth print driver
- Bluetooth Printer

## System Settings

### Printer Settings

Bluetooth print driver (default: Star Micronics)



Bluetooth Printer

Bluetooth printer for printing



Characters per line (default: 50)

Lines Before Ticket (default: 4)

Blank lines before ticket data : 8

Lines per Ticket (default: 40)

Maximum number of lines per ticket : 40

#### Ticket Footer

This parking ticket is due within 14 days. Failure to settle this parking ticket will result in the account becoming delinquent and subject your vehicle to collections and/or towing.

Include Client Name

Show the client name as first line of the print out

Include Dotted Header Line

Show a dotted separator at the top of the print out

Include Warning Value

Show the value of warnings on print out

Include Discount Line

Show the discount value when one applies

Include \$0.00 Towing Charge

Show a \$0.00 towing charge on print out

Include Bar Code

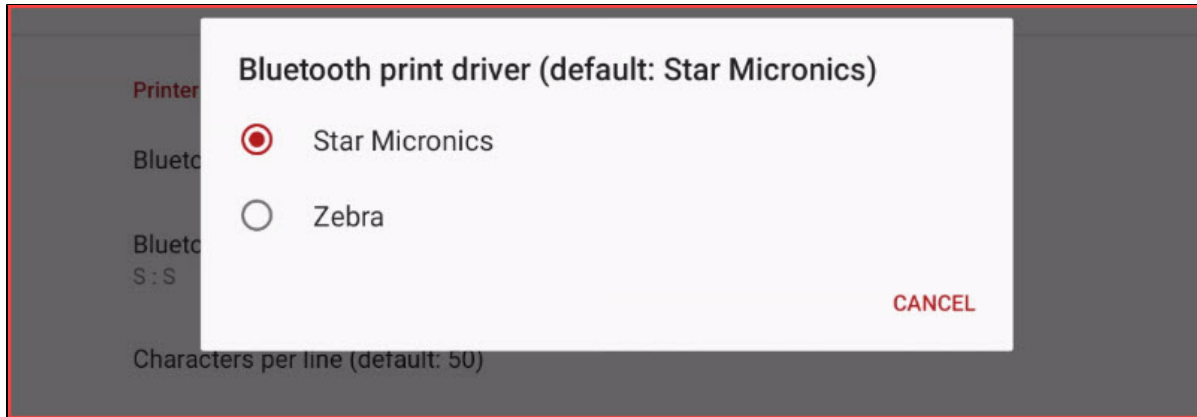
Show the violation number bar code

### Select the Printer

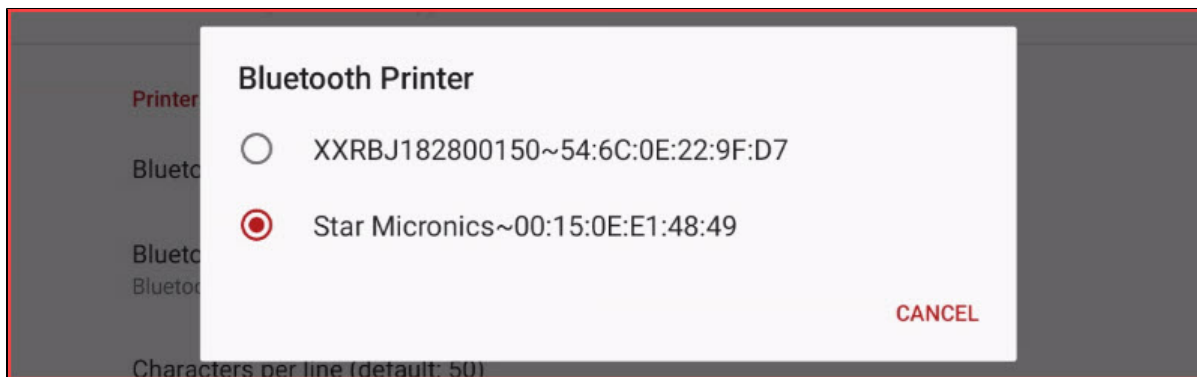
Tap on Bluetooth print driver to select the proper driver for the printer you are using.

By default the printer is set to Star Micronics. If you are using a Zebra printer, tap to select Zebra.

Selecting the driver will close the pop up and return to the main settings menu.



Click on Bluetooth Printer to select the printer you are using.



It is important that these two setting match as far as printer type.

If they do not match the printer will either not work or it will start to print odd code and characters.

## Testing the Printer

It is always a good idea to issue a test violation to ensure that the printer is working as expected.

## Currently Supported Printers

- [SM-T300 Printer](#)
- [Zebra Printer](#)