

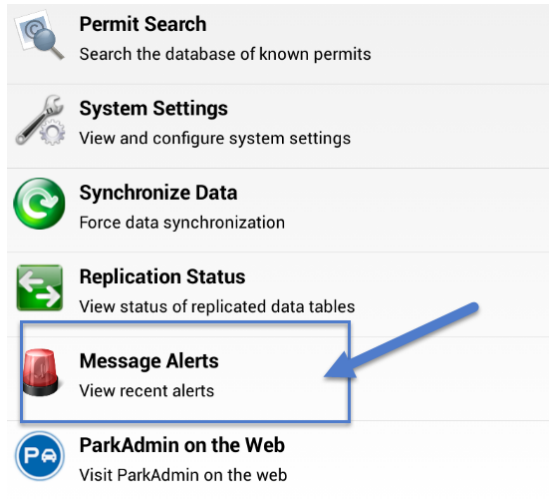
# Message Alerts

## When do we use this?

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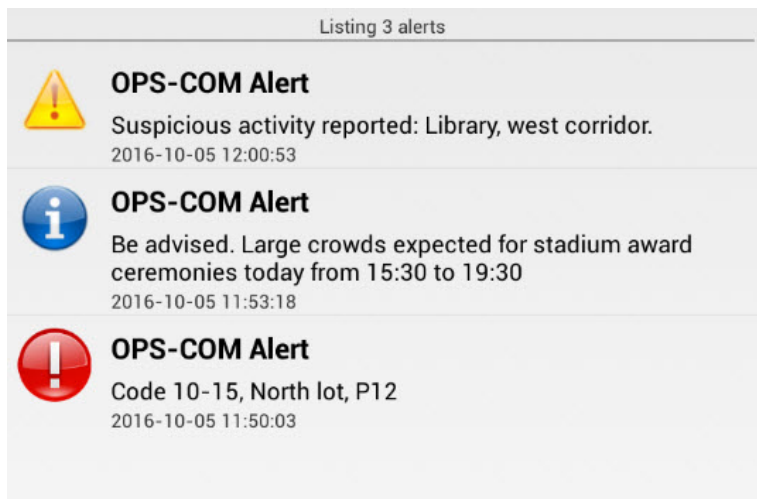
1. Alerts will display on the handhelds as they come in or you can view them later. To view recent Alerts click the Message Alerts area within the Handheld software.



The screenshot shows a vertical list of menu items in the OPS-COM software. The items are: Permit Search (Search the database of known permits), System Settings (View and configure system settings), Synchronize Data (Force data synchronization), Replication Status (View status of replicated data tables), Message Alerts (View recent alerts), and ParkAdmin on the Web (Visit ParkAdmin on the web). The 'Message Alerts' item is highlighted with a blue rectangular box, and a blue arrow points to it from the right.

2. There are 3 types of Alerts that can be pushed out to the handhelds.

- Yellow Alerts - These alerts are used to inform users of events that should be monitored.
- Blue Alerts - These alerts are for informational purposes.
- Red Alerts - These alerts are for situations that require immediate action.



The screenshot shows a list of three alerts under the heading 'Listing 3 alerts'. Each alert has an icon, a title, a description, and a timestamp.

Alert Type	Title	Description	Timestamp
Yellow	OPS-COM Alert	Suspicious activity reported: Library, west corridor.	2016-10-05 12:00:53
Blue	OPS-COM Alert	Be advised. Large crowds expected for stadium award ceremonies today from 15:30 to 19:30	2016-10-05 11:53:18
Red	OPS-COM Alert	Code 10-15, North lot, P12	2016-10-05 11:50:03