

4.11.180306 - Web Maintenance

The **OperationsCommander** web application has an upcoming maintenance release. Please take some time to review this information to assess the impact on your production environment and workflow.

The updates will be available on preview sites February 27th and released to production environments on March 6th.

i Support for TLS 1.0 is Expiring

To ensure compliance with the [PCI DSS standards](#), **OperationsCommander** (OPS-COM) will removing TLS 1.0 support from our servers **May 30th 2018**. Our servers will refuse connections to servers and clients using TLS 1.0 from that date. More secure encryption protocols must be used – TLS 1.1 or higher (TLS v1.2 is strongly encouraged) in order to meet the PCI Data Security Standard (PCI DSS) for safeguarding data.

For more details visit <https://wiki.ops-com.com/x/KAGGAg>

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New - Electronic Funds Transfer (EFT)

OPS-COM can now accept **EFT** payments from your clients if you have done the necessary custom development to use this system. Currently, we only offer this service our clients that **accept** payments through the **Royal Bank of Canada**. Users making payments may use any financial institution to make a payment through EFT. Contact your Sales Representative if you are using another provider.

EFT is used as a recurring payment method when paying for permits through the rollover process only. EFT cannot be used in any other way in OPS-COM. For more information about configuring OPS-COM for EFT refer to the following wiki articles: <https://wiki.ops-com.com/x/LQB4Ag> and <https://wiki.ops-com.com/x/oQBwAg>

Add New Payment Method

Payment Option

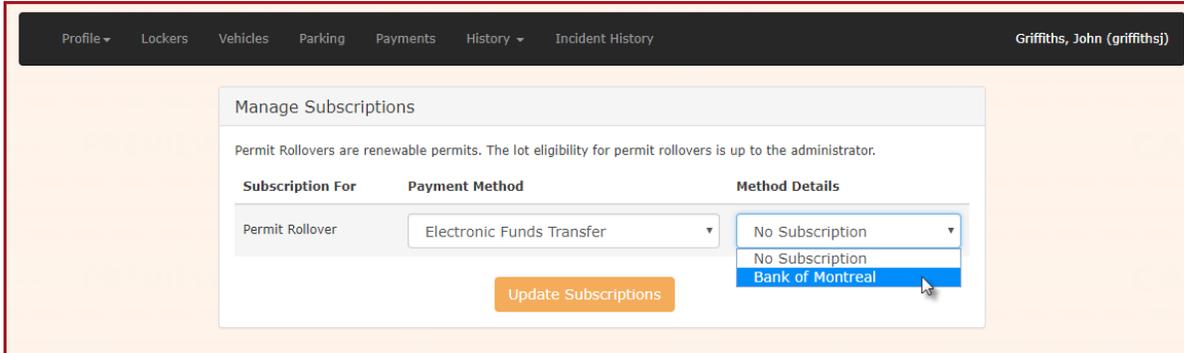
Label

Transit/Branch **Bank** **Account**

Add Bank Information

New - Subscription Payment Methods

Subscriptions are new to OPS-COM. They are used to allow you to tag a default method of payment for any parking permits that you roll over from month to month. You can use payroll deductions, EFT or Credit cards as subscription payment methods. Subscriptions only affect permits that are being rolled over from a previous allocation period. For more information about subscriptions refer to [the following wiki article](#).



The screenshot shows the 'Manage Subscriptions' interface. At the top, there is a navigation bar with 'Profile', 'Lockers', 'Vehicles', 'Parking', 'Payments', 'History', and 'Incident History'. The user's name 'Griffiths, John (griffiths)' is displayed on the right. Below the navigation bar, the 'Manage Subscriptions' section contains a note: 'Permit Rollovers are renewable permits. The lot eligibility for permit rollovers is up to the administrator.' There are three columns: 'Subscription For', 'Payment Method', and 'Method Details'. Under 'Subscription For', 'Permit Rollover' is selected. Under 'Payment Method', 'Electronic Funds Transfer' is selected. Under 'Method Details', a dropdown menu is open, showing 'No Subscription', 'No Subscription', and 'Bank of Montreal' (which is highlighted). An 'Update Subscriptions' button is located below the dropdown menu.

New - Municipal Flow of Violations - MTO Import/Export and Send to Ontario Court Functionality

Our municipal clients have a specific process that all violations go through. This process includes sending out to the Transportation authority for more information and ultimately sending unpaid violations to court for collections. In the municipal setting, most of these violations would be issued to a vehicle by license plate number. Unless this driver is a registered user in the OPS-COM system, the actual owner of the vehicle would not be known. For a detailed explanation of the life-cycle of a violation for one municipality in Ontario, including interactions with the MTO and the Ontario Court system refer to [this wiki article](#).



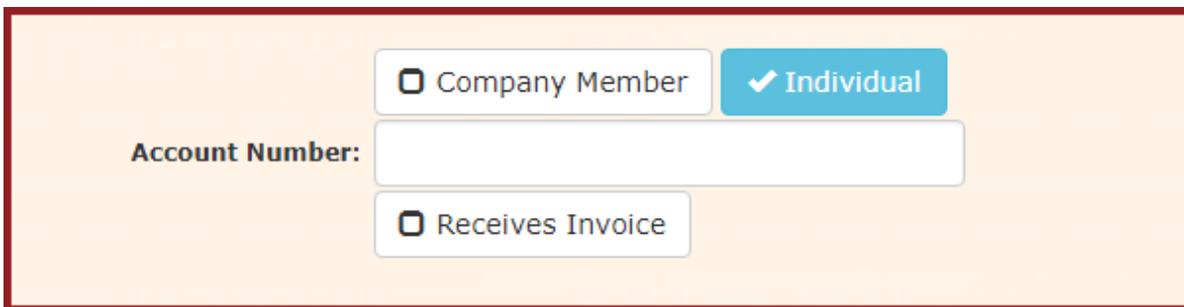
The screenshot shows the 'Court Requested Conviction Export' interface. At the top, the title 'Court Requested Conviction Export' is displayed. Below the title, a blue banner indicates '5 violations to be exported.' Underneath, there is a section for 'Apply Admin Fee' with a dropdown menu set to 'Court Requested Conviction Fee'. At the bottom, there is a green 'Export' button with a download icon.

New - Bulk Email Filters Updated

There are new filters for emailing Company Managers only, as well as emailing all other users without a Company setting. For more information about using Bulk Email Options refer to [this wiki article](#).

New - Invoicing to Users

Invoicing Users is now supported in OPS-COM. Invoicing is **only** supported for permits rolling over at this time.



The screenshot shows the 'Invoicing to Users' interface. It features three main elements: a radio button for 'Company Member' (which is unselected), a radio button for 'Individual' (which is selected and highlighted in blue), and a text input field for 'Account Number:'. Below the 'Account Number' field, there is another radio button for 'Receives Invoice' (which is unselected).

New - Bylaw Information Field

Our municipal clients now have a field on each offence item to store their bylaw information. This information will be stored in a format that can be picked correctly on the Court export file.

Editing Violation Type: Parked - Expired Parking Permit **6 references**

Violation Type Description

Violation Category

Key

By-Law Code

Administrative Fee

Fine Amount

Adjustable Fine Amount

Apply Discount

Discount Amount

Discount if paid within days

New - Temp Permit Hours Extended

Temp permits can now be issued in a 24 hour window instead of only between 7:00am and 5:00pm

Temporary Parking Permit Registration

User Patricia Birch

Requested Lot Red Staff Lot West

Permit Valid Dates **Start** Feb 24, 2018

Type All Day Permit Hourly Permit

Start Time 3:00 pm

Hours 2:00 pm, 2:30 pm, 3:00 pm, 3:30 pm, 4:00 pm, 4:30 pm, 5:00 pm, 5:30 pm, 6:00 pm, 6:30 pm, 7:00 pm, 7:30 pm, 8:00 pm, 8:30 pm, 9:00 pm, 9:30 pm, 10:00 pm

Vehicle Beige 2009 Chrysler
Use 'GUEST vehicle' only if you have a valid permit.

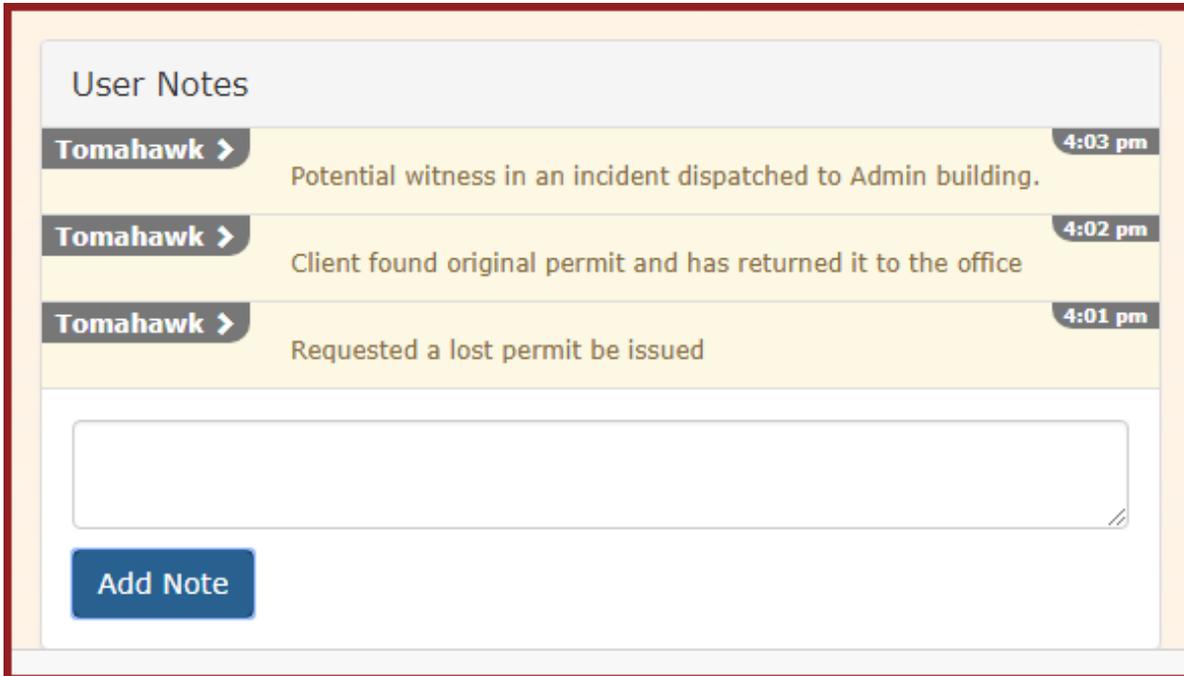
Apply to all Vehicle

Permit # 5

Do Not Tow

New - Private User Notes Log

User notes are now included in OPS-COM. These notes are private and will eventually replace the Private Comments field on the user profile.



Updated - Wording Change

The wording for adding Aliases has been changed to to "Update Alias"

Updated - Permissions to Access Incident Reports

There is now restricted access to Incident reports when accessing them through the Contact History page. Admins must have the following permissions to access them:

- "Incident View All" permission

or

- "Incident View Self" permission AND be the reporter, case manager/primary investigator, have a task to be completed, or be part of a task force that's assigned a task to access these reports from this screen.

Fixed Unknown macro: 'talk'

1. A bug that prevented a switched permit from showing as active on the handheld.
2. An issue was fixed that prevented plates added using the Validator from showing up as valid on the handheld units.
3. A bug that showed all lots, including archived lots, in the validation tool.
4. A spelling mistake related to the Incidents module. "Police Occurence" updated to "Police Occurrence".
5. A bug that prevents current permits from showing as valid when the active sales window is changed.
6. A but that made both permits valid after a permit switch.